

**IMPORTANT NOTICE CONCERNING
REFUSE AND RECYCLABLES COLLECTION
First sent October 2020/Second mailing December 2020**

Berryville's refuse and recycling service is provided by a contractor. On **January 1, 2021 a new contract for the collection of refuse and recyclables will go into effect. Accordingly, the refuse and recyclables collection service provided to residents and businesses will change.**

This notice is provided to highlight major changes in the service and to provide residents and businesses time to prepare for the new collection regimen. Please read this notice carefully.

Overview

When the Town began a required re-bidding of its solid waste collection contract, it faced a choice between continuing a system with a virtually unlimited number of refuse containers, and cost stabilization from limiting the number of containers that would be serviced by a contractor. Concerned about the effect that significant cost increases would have on tax rates, the Town decided to limit the number of containers.

As a result of the changes made in the solid waste collection regimen, costs under the new contract have remained consistent with what the Town has been paying in recent years. These cost stabilization measures will affect how Town-provided refuse and recyclables collection is conducted.

Refuse Collection

Single-family detached dwellings will be issued only one refuse toter as a part of the Town's basic service. If a resident wants an additional toter, then such toters will be issued and serviced for a fee (paid monthly with the water/sewer bill – see "Fee for Additional Refuse Container Service" below). A maximum of two toters will be serviced at any residence.

Single-family attached dwellings (duplexes and townhouses) will be issued only one refuse toter as a part of the Town's basic service. If a resident wants an additional toter, then such toters will be issued and serviced for a fee (paid monthly with the water/sewer bill – see "Fee for Additional Refuse Container Service" below). A maximum of two toters will be serviced at any residence.

Multi-family properties containing three or fewer units will be issued only one refuse toter per unit as a part of the Town's basic service. If a resident wants an additional toter, then such a toter will be issued and serviced for a fee (paid monthly with the water/sewer bill – see "Fee for Additional Refuse Container Service" below). A maximum of two toters will be serviced for any unit.

Commercial and institutional properties will be issued only one refuse toter as a part of the Town's basic service. If a commercial or institutional property owner wants additional toters, then such toters will be issued and serviced for a fee (paid monthly with the water/sewer bill – see "Fee for Additional Refuse Container Service" below). A maximum of five toters will be serviced at any commercial or institutional property.

Restaurants may continue to receive twice-per-week collection service, but they will be issued only one refuse toter each as a part of the Town's basic service. If a restaurant owner wants additional toters, then such toters will be issued and serviced for a fee (paid monthly with the water/sewer bill – see "Fee for Additional Refuse Container Service" below). A maximum of five toters will be serviced at any restaurant.

(continued)

Multi-family properties containing four or more units, and industrial properties, will not receive refuse collection services from the Town.

Fee for Additional Refuse Container Service

The fee for each additional container service is \$9.10* (\$6.00 charge from contractor, \$1.00 landfill tipping fee, and 30% administrative fee) per month.

* excludes restaurants receiving twice-per-week collection.

The fee for additional container service for restaurants receiving twice-per-week collection service is \$18.20 (\$12.00 charge from contractor, \$2.00 landfill tipping fee, and 30% administrative fee) per month.

This fee will be collected one month in advance and will be paid to the Town along with water/sewer bills. For example, February 2021's payment will be due in January 2021.

How do residents and business owners request additional toters?

An additional toter request form is available on the Town's website and in the Town Business Office. Individuals and businesses who want additional toters must fill out that form and return it to the Town Business Office in order for the fee to be added to the next water/sewer bill and the additional container(s) issued. The Town must receive requests by the 15th of each month for inclusion in the following month's additional trash toter collection.

Recyclables Collection

Single-family attached and detached residential dwellings, restaurants, commercial users, and institutional users will be issued two 18-gallon bins, or one 64/65-gallon toter, or one 95/96-gallon toter, as a part of the Town's basic service. No additional recycling containers will be issued.

Multi-family properties containing three or fewer units will be issued two 18-gallon bins, or one 64/65-gallon toter, or one 95/96-gallon toter per unit as a part of the Town's basic service. No additional recycling containers will be issued.

Multi-family properties containing four or more units, and industrial properties, will not receive recyclables collection services from the Town.

Transition Period / Collection and Issuance of Containers

During the month of January 2021, the Town's contractor will collect all containers that are not serviced as a part of the Town's basic service or for which a fee has not been paid.

The contractor and the Town will apply decals to refuse and recycling containers. The decals will identify the type of service (basic/additional) provided and the address of the property utilizing the container.

Requests for recyclables containers should be sent by email to customerservice@berryvilleva.gov or made in person at the Town Business Office. Requests will be filled throughout the first part of 2021.

What do I do if I have questions about these changes?

Questions should be sent by email to customerservice@berryvilleva.gov or in person or by telephone at the Town Business Office (540.955.1099).