



# BERRYVILLE

EST. 1798 *Genuine* VIRGINIA

*Spring 2022*

COVID-19 updates are available on the Virginia Department of Health website (<https://www.vdh.virginia.gov/coronavirus/>) or by calling the Clarke County Health Department at 540-955-1033.

## Town Offices

The Town Business Office is located at 101 Chalmers Court and open from 8:30 a.m. to 5:00 p.m. Monday through Friday (holidays excluded). Customers may use the drive-through weekdays from 9:00 a.m. to 4:30 p.m. A drop box, located in the front of the Government Center, may be used after hours.

### Need to contact us?

Phone: 540-955-1099

Email: [customerservice@berryvilleva.gov](mailto:customerservice@berryvilleva.gov)

## Website Launch

The launch of the new Town of Berryville website is scheduled for Tuesday, March 1, 2022. The site has been redesigned based on feedback from residents and to incorporate the updated branding.

## Street Sweeping Schedule

Spring street sweeping will begin the first week of April in the downtown area. Residential locations will be swept shortly thereafter.

## Trash Collection

### Holiday Trash Collection Schedule

#### Memorial Day

##### Regular Pick-Up

Tuesday, May 31

Thursday, June 2

Friday, June 3

##### Rescheduled

Wednesday, June 1

Friday, June 3

Saturday, June 4

#### Independence Day

##### Regular Pick-Up

Tuesday, July 5

Thursday, July 7

Friday, July 8

##### Rescheduled

Wednesday, July 6

Friday, July 8

Saturday, July 9

Please note: additional changes to scheduled trash collection will be provided on the Town website [www.berryvilleva.gov](http://www.berryvilleva.gov).

## Reminder – “No Wipes in the Pipes”

Please be mindful of non-flushable and “flushable” items that may result in costly home plumbing repairs. Do not flush “flushable” wipes, disinfectant wipes, baby wipes, paper towels, or sponges, cloths, etc. These items do not break down like toilet paper and can clog parts of the sewage-handling system.

## Payments

### Berryville – Clarke County Government Center

Our drive-through hours are 9:00 a.m. – 4:30 p.m. Monday through Friday.

The Town’s drop box, open 24/7, is located in the front left side of the parking lot as you enter the Berryville – Clarke County Government Center.

### ACH Electronic Transactions

#### WATER / SEWER ONLY

The Town of Berryville offers you, **at no additional cost**, the option to pay your water/sewer bill through automatic transfers debited electronically from your bank account.

These automatic debits are a safe and convenient method of paying your water/sewer bill. You just authorize us to withdraw from your bank the amount you owe on the day your payment is due. It’s that simple. **ACH Form is available on our website.**

### Phone Payments

#### WATER / SEWER AND TAXES

Please call Payment Service Network, Inc. (PSN) at **1-877-885-7968** to make a payment by phone. Have your bill handy to provide your account number to register. Fees may apply.

### Online Payments

#### WATER / SEWER AND TAXES

Customers are able to pay online or download a payment app to a smart phone or tablet. Please go to our website, [www.berryvilleva.gov](http://www.berryvilleva.gov), and click on the “Pay Online” link.



A fee of \$1.40 is added for checking or saving payments.



A fee of 3.25% is added for credit card payments.

## Town Council Meetings

The Berryville Town Council meets the second Tuesday of each month at 7:00 p.m. at the Berryville-Clarke County Government Center. Agendas can be found on the website [www.berryvilleva.gov](http://www.berryvilleva.gov).

## 2022 Office Closure Schedule

The Town Business Office will observe the following office closure schedule:

### Apple Blossom

Friday, April 29 close at noon

### Memorial Day

Monday, May 30 closed

### Juneteenth

Monday, June 20 closed

### Independence Day

Monday, July 4 closed

### Labor Day

Monday, September 5 closed

### Columbus Day & Yorktown Victory Day

Monday, October 10 closed

### Election Day

Tuesday, November 8 closed

### Veterans Day

Friday, November 11 closed

### Thanksgiving

Wednesday, November 23 close at noon

Thursday, November 24 closed

Friday, November 25 closed

### Christmas

Friday, December 23 closed

Monday, December 26 closed

## Stay Informed

- Register with “**NotifyMe**” on our website [www.berryvilleva.gov](http://www.berryvilleva.gov) to receive important messages.
- Register with **CodeRED® Citizen Alert System** at the following link:  
<https://public.coderedweb.com/CNE/915DC4D1E4D3>
- See updated information on our website.  
[www.berryvilleva.gov](http://www.berryvilleva.gov)
- Visit Clarke County Facebook page  
<https://www.facebook.com/clarkecountyvirginia/>

## Spring Building Projects

If you plan to construct a deck, addition, storage shed, fence, pool, or other structure, please contact the Planning and Zoning Office at 540-955-4081 or [planner@berryvilleva.gov](mailto:planner@berryvilleva.gov) for zoning requirements prior to construction.

## Property Maintenance Regulations in the Berryville Code

**High grass:** Section 13-32 requires property owners to cut grass and remove weeds before the growth reaches 12 inches in height.

**Obstructions of Dog Run (Town Run):** Section 13-33 requires property owners whose properties are traversed by Dog Run to maintain the Run and remove any obstructions.

**Accumulations of Refuse:** Section 8-2 requires property owners to maintain their property so that it is free of refuse, litter, and other such substances.

**Dog Owners' Responsibilities:** Section 4-25 regulates pet owners' responsibilities on both public and private properties.

**Disposal of Grass Clippings:** Section 8-24 prohibits grass clippings and other yard waste from being included in the trash collection service provided by the Town. Please contact the Town Office (540-955-1099) for yard waste information.

The Berryville Code is available for review at this link:

[https://library.municode.com/va/berryville/codes/code\\_of\\_ordinances](https://library.municode.com/va/berryville/codes/code_of_ordinances)



Please see additional and updated information on our website  
[www.berryvilleva.gov](http://www.berryvilleva.gov)

# CODE RED®

Keeping citizens informed.

The Town uses the CodeRED® Citizen Alert System to broadcast important emergency and severe weather messages to Town residents. The CodeRED® system distributes notifications to residents at a rate of 1,000 calls per minute and will leave a voicemail message if the phone is not answered.

Registering with CodeRED®: All listed land line numbers will automatically be called by the system. **If you use unlisted numbers, cell phones, or VOIP you will not receive CodeRED® notifications unless you sign up for the service.**

To sign up for CodeRED® notifications please visit the CodeRED® registration site at <https://public.coderedweb.com/CNE/915DC4D1E4D3> or contact Clarke County Communications at 540-955-1234.