



# Berryville Police Department

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## **SCAM ALERT**

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The Berryville Police Department has recently taken reports of two instances of a “Tech-Support Scam” targeting members of the community. The scam begins with the victim receiving a call on their home phone stating that their computer is at risk because their security software is not up to date. The caller will ask the victim to log into their computer and access an internet based program which allows the caller access to the computer terminal. From that point the caller will request a “pop-up” form to be completed on the computer terminal which includes the victim’s personal and banking information. The caller now has all the information they need to fraudulently utilize the victim’s identity in order to process banking transactions.

Please be wary of any cold-calls where the caller requests or demands personal information as most legitimate businesses and government entities never conduct business in such a fashion.

More information about “Tech-Support Scams” can be found on the FBI Internet Crime website at the following link <https://www.ic3.gov/media/2016/160602.aspx> and [www.ic3.gov](http://www.ic3.gov)